

## Al Strategy Sprint – Learn by Example

## Scenario

You are preparing to launch a **high-stakes motivational keynote on "Innovation & Growth"** for business leaders in Vietnam.

Your task: use **ChatGPT with Few-/Multi-Shot prompting** to craft powerful materials that go beyond bland corporate language and **truly inspire an audience**.

Remember: The quality of examples you give = the quality of ChatGPT's work.

## Task 1 – Speech Headline Challenge (10 mins)

Step 1 – Zero-Shot Prompt:

Generate 3 headlines for a motivational speech about innovation.

Step 2 – Few-Shot Prompt (Inspirational Examples):

Here are 3 examples of powerful, awe-inspiring motivational speech headlines:

- 1. "Dare to Dream. Dare to Do."
- 2. "From Vision to Victory."
- 3. "The Impossible Is Just the Beginning."

Now generate 3 NEW English headlines for a motivational speech about innovation, in the same style.

#### **Deliverable:**

Pick the **most powerful headline** to open your keynote.



## Task 2 – Competitor Speech Brief (10 mins)

You want to stand out from other speakers at the same event.

## Step 1 – Zero-Shot Prompt:

Summarize 1 other keynote on innovation at a business leadership conference.

## Step 2 – Few-Shot Prompt (Format Example):

Here is a sample competitor speech brief:

Speaker: Jane Tan - "Innovating in Uncertain Times"

- Strength: Practical tips for SMEsWeakness: Lacks emotional appeal
- Opportunity: Strong relevance post-pandemic
- Threat: Similar talks saturate the market

Now summarize a competitor speech on innovation in the SAME format.

#### Deliverable:

A short SWOT-style brief of a competitor speech.

## Task 3 – Audience Personas (10 mins)

Your speech must resonate with different types of listeners.

### Step 1 – Few-Shot Prompt:

Here is a sample audience persona:

Persona: Ambitious Alex - Role: Young SME founder

- Values: Growth, creativity, recognition
- Behaviors: Attends networking events, follows thought leaders on LinkedIn

Now create 5 different audience personas for Vietnamese SME executives attending an innovation keynote.

Each should have Name, Role, Values, and Behaviors.

### Step 2 – Multi-Shot Refinement:

Revise the 5 personas by adding this cultural factor:

- Respect for hierarchy and seniority is very important in Vietnam.

#### **Deliverable:**

A list of **5 typical audience personas** with cultural context.



## Task 4 – Sentiment Analysis of Feedback (5 mins)

You have collected feedback comments from test audiences (provided in the dataset vietnamese\_customer\_reviews.csv) available from <a href="https://rkt.sg/tsps/03csv">https://rkt.sg/tsps/03csv</a>.

#### Columns:

- review\_id ID of the feedback
- review text Audience review (Vietnamese)
- rating Score (1–5)

### Step 1 – Zero-Shot Prompt:

Classify the sentiment of this feedback:
"Sản phẩm rất tuyệt vời, tôi thích thiết kế và chất liệu."
Label it as Positive / Neutral / Negative.

### Step 2 – Few-Shot Prompt:

#### Examples:

"Sản phẩm rất tuyệt vời, tôi thích thiết kế và chất liệu."  $\rightarrow$  Positive "Dịch vụ giao hàng chậm, tôi không hài lòng."  $\rightarrow$  Negative

Now classify these reviews from the dataset in the same style:

- 1. Chất lượng ổn nhưng giá hơi cao so với thị trường.
- 2. Sản phẩm thân thiện với môi trường và rất bền.
- 3. Màu sắc không giống hình ảnh quảng cáo.

## Step 3 – Multi-Shot Prompt (Structured Output):

#### Format:

review\_id | review\_text | Sentiment | Reason

#### Example:

6 | Giá hợp lý, chất lượng tốt, chắc chắn sẽ mua lại. | Positive | Good quality + fair price

### Now classify these:

- 7. Hỗ trợ khách hàng nhiệt tình, giải quyết vấn đề nhanh chóng.
- 8. Đóng gói sơ sài, sản phẩm bị trầy xước nhẹ.
- 10. Không đáng tiền, tôi sẽ không mua lại lần nữa.

#### **Deliverable:**

A completed table showing audience sentiment.



# Task 5 - Reflection (5 mins)

## **Group Questions:**

- 1. Which task showed the biggest difference between zero-shot and few-shot?
- 2. How did examples change the **tone and style** of ChatGPT's outputs?
- 3. Where could you apply "learn by example" prompting in your own daily work (emails, reports, pitches)?

#### **Key Takeaway:**

👉 If you want ordinary, give no examples. If you want extraordinary, give great examples.